

Model C or S Does Not Power on

Remove the battery, reinsert battery in bike, and toggle the master switch a few times. Does the bike turn on?

Solved

Plug the charger into the wall. What color does the charging light turn?

Has the bike been ridden or charged in the last 3 months?

Warranty the battery

Allow the bike to charge for 3 hours. Then unplug charger and move to next step.

Check all plugs are connected. (4 plugs underneath handlebars, 3 underneath seat, 1 along handlebars the left). Are all the plugs Connected?

Warranty the battery

Connect plugs and try turning bike on again. Does the bike power on?

Solved

Warranty the battery